

Privacy Policy

Dear User,
this document describes how your personal data are managed, in accordance with **EU Regulation 2016/679**. We want to provide you with all information about the protection of your privacy, explaining in clear and concise terms how we use your personal data that you have entrusted to us or will entrust to us. We anticipate that we use them only for strictly necessary technical and statistical activities. We will not use your data for profiling or for marketing/advertising activities, and we will not disclose them to third parties. All your personal data travel over the network via a secure, encrypted connection.

Data Controller

The Data Controller, i.e. the party that makes decisions about the purposes and means of processing, is **EDILCHIMICA FOAM MOULDING srl** (hereinafter "**EFM**"), with registered office in Via del Tario 5, 10020 Andezeno (TO), Italy. To contact the Controller, you can use the email address amministrazione@edilchimicafoammoulding.com.

Email address

Purpose of processing

Your email address is used solely to manage your requests.

Obligation to provide data

You must provide your email address if you intend to contact **EFM** to submit your requests.

Legal basis for processing

Your data are processed on the basis of the necessity to respond to your requests submitted via the website.

Methods and place of processing

Your email address is processed using manual tools. Replies to your email requests are entirely manual and are carried out exclusively within **EFM** by our staff. Specific security measures are implemented to prevent data loss, unlawful or improper use, and unauthorized access.

Data recipients

Your email address will not be shared with third parties, nor will it be used to send you commercial information, for promotional purposes, or for marketing.

Retention period

Your email address is requested solely for the purpose of contacting us; it is retained for the time strictly necessary to handle your requests.

IP address, cookies and browsing data

Purpose of processing

We use Matomo to monitor the number of visits to our site and visitor behaviour during browsing. Within our site we do not use any other third-party tools that could profile visitors, and we do not embed any links to social networks.

Obligation to provide data

You are not required to consent to the tracking of your visits to our site. If you wish, by clicking the **[Reject]** button you can prevent your visits from being tracked.

[Legal basis for processing](#)

We process data relating to the consultation of the different sections of the site in order to monitor visitor behaviour, optimise the browsing experience, and highlight the pages with the highest number of visits.

[Methods and place of processing](#)

Browsing data collected by Matomo are processed using automated tools. To protect your privacy, we anonymise your IP address and create a random ID that cannot be traced back to your personal data. Cookies are used exclusively to store your consent or refusal regarding the tracking of your visits to the site. The data are stored on our service provider's server located within the EU, in the Netherlands, and we do not share them with any other organisation.

[Data recipients](#)

The data collected by Matomo are available to **EFM**'s internal staff authorised to consult statistics.

[Retention period](#)

The retention period for Matomo data has no set expiry.

Data subject rights

You may request at any time which of your data we hold, and in the future—following the publication of the technical specifications necessary for interoperability—you may receive your personal data in a standard, machine-readable format and ask us to transmit them to another controller (data portability).

You may also have them corrected, updated, or erased.

You can update the data provided to **EFM** by sending an email to amministrazione@edilchimicafoammoulding.com.

If you believe that the way your personal data are managed raises concerns, you have the right to lodge a complaint with the national data protection authority or with any other EU or EEA supervisory authority.